

MendIT Privacy Policy

This Privacy Policy governs the manner in which MendIT Computer Repairs Ltd collects, uses, maintains and discloses information collected from partners, suppliers and users (each, a "User") of MendIT's products, services and the www.mendit.com website ("Site"). This privacy policy applies to the Site and all products and services offered by MendIT.

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, subscribe to the newsletter, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

Security

Personal data is stored on a secure server located at MendIT. As with all internet related content, we cannot 100% guarantee the security of any data provided to us via our Site, we do however, take steps to ensure the security of all data provided to us via appropriate technical and organisational means. MendIT reserve the right to (but not limited to) refuse custom by means of voiding or refunding orders, to close accounts or block customer access where suspected fraudulent or malicious activity is evident. Only one account per person is allowed. This does not affect your statutory rights.

How we use collected information

MendIT may collect and use Users' personal information for the following purposes:

- To deliver services

Information you provide us will be used to book resources, appointments and to enable delivery of purchased goods.

- To improve customer service

Information you provide helps us respond to your customer service requests and support needs more efficiently.

- To improve our Site

We may use feedback you provide to improve our products and services.

- To run a promotion, incentive, survey or other Site feature

To send Users information they agreed to receive about topics we think will be of interest to them.

- To send periodic emails

We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their enquiries, questions, and/or other requests. If the User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or

service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or User may contact us via our Site.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sharing your personal information

We do not sell, trade, or rent Users' personal identification information to others.

We may disclose information about you to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes as set out in the privacy policy.

In addition, we may disclose your information:

1. To the extent that we are required to do so by Law;
2. In connection with any legal proceedings or prospective legal proceedings;
3. In order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk);
4. To the purchaser (or prospective purchaser) of any business or asset which we are (or are considering) selling.

Your Rights

You may instruct us to provide you with any information we hold about you. The provision of such information will be subject to appropriate evidence of your identity and we may withhold such information to the extent permitted by law.

We also reserve the right to charge a fee should the request be repetitive or in any way excessive.

You may also instruct us not to process your information for marketing purposes and you may instruct us to correct or update any of your personal information we hold.

You can send instructions relating to your rights to marketing@mendit.com

Third party websites

Users may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

Changes to this privacy policy

MendIT has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using our products, services and this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our products, services and/or Site. Your continued use of our products, services and/or Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us



If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

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